

## Short Report



## Tourist Information Hocheifel–Nürburgring

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### Welcome!

#### Vacation region Hocheifel–Nürburgring

discover|experience|enjoy

Are you one of those people who are looking for something special? And that something special all along the line – without compromise. Recreation and activity, comfortable accommodations for every taste and budget, culinary delights, cultural treasures... And all this in an incomparable, wildly romantic landscape, which is easy to reach even without a "world trip"? Then you are exactly right here in the heart of the Eifel! Let us surprise you!

Please visit the website [www.hocheifel-nuerburgring.de](http://www.hocheifel-nuerburgring.de) for more information.

# TEST RESULT

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for

## Tourist-Information Hocheifel-Nürburgring

53518 Adenau, Certificate-ID: PA-00556-2021



This offer was classified according to the criteria of the nationwide label

**»Tourism for All«**

and, in the period from

**April 2022 – March 2025**

is entitled to use the label

**»Accessibility checked«**

and the associated pictograms

in accordance with the contract.

# Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – accessible for people with walking disabilities and wheelchair users**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is one marked parking space for people with disabilities at the side entrance.
- The bus stop "Markt" is 200 m away.
- The building is steplessly accessible via the side entrance.
- All evaluated rooms and facilities available to the guests are accessible without steps.
- The elevator cabin measures 108 cm x 140 cm.
- All evaluated passageways/doors available to the guests are at least 90 cm wide.
- The counter is at its lowest point 92 cm high. There is another, equivalent communication possibility while in a sitting position.
- Offered aids: wheelchair

## Public toilet for people with disabilities

- The manoeuvring spaces are:  
in front of/behind the door, in front of the toilet and the washbasin at least 160 cm x 160 cm;  
left and right of the toilet at least 110 cm x 70 cm.
- There are grab rails available on the right and left of the toilet. The grab rails can be flipped-up.
- The sink is wheelchair compatible.
- An alarm trigger is available.

# Information for people with hearing impairments and deaf people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is no clearly visible alarm.
- An outgoing emergency call in the elevator is confirmed visually and audibly.
- There is no audio induction loop system at the counter.

# Information for visually impaired and blind people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Assistance dogs are allowed in relevant areas/rooms.
- The main entrance is visually rich in contrast and tactilely perceptible; the side entrance is not.
- All evaluated and usable areas for the guest are well illuminated, i.e. bright and glare-free.
- The signage is designed in clearly legible and contrasting font.
- An outgoing emergency call in the elevator is confirmed visually and audibly. The break position is not announced by spoken commands.
- Steps are not visually rich in contrast.
- Information is not available in Braille or prismatic font.

# Information for guests with cognitive impairments

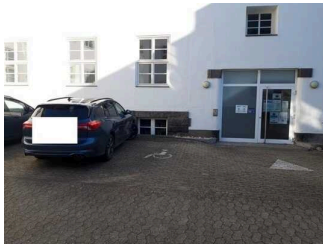
Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- The name or logo of the facility is clearly recognizable from the outside.
- There is no colored or pictorial guidance system available.
- There is no information in easy language.

# Image Gallery

We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.

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Parking for people with disabilities at the side entrance

©Julia Marmulla



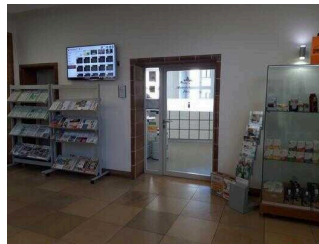
Main entrance (stairs)

©Julia Marmulla



Stepless side entrance

©Julia Marmulla



Consulting room

©Julia Marmulla



Consulting room

©Julia Marmulla



Consulting room

©Julia Marmulla



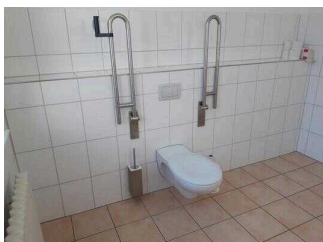
Counter

©Julia Marmulla



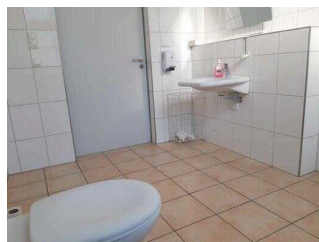
WC for people with disabilities

©Julia Marmulla



WC for people with disabilities

©Julia Marmulla



WC for people with disabilities

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## Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

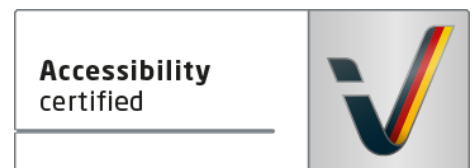
- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self-assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on "**Accessibility as a comfort and quality feature**".

### The labeling – explanation of the logos and pictograms

The label "**Information about Accessibility**" indicates that detailed and verified information on accessibility is available for all groups of people.



The label "**Accessibility certified**" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.



The label "**Accessibility certified**" is available in two requirement levels:

#### "Accessibility certified: partially accessible".

The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your oder the guest's) individual requirements.



#### "Accessibility certified: accessible".

The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.



There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities



Wheelchair users



People with hearing impairment



Deaf people



People with visual impairments



Blind people



People with cognitive impairments

